# City of Diamond Bar
# Catalog of Enterprise Systems
Pursuant to CA Government Code 6270.5 (SB 272)

Revised 1/25/16

| Vendor | Product | Purpose | Description of Data | Department | Frequency Collected | Frequency Updated |
|---|---|---|---|---|---|---|
| BMC  Software | Track-It | Help Desk ticket tracking | Help Desk request tracking and inventory management | Information Systems | Daily | Daily |
| ESRI, Inc. | ArcGIS | Geographic Information System | Address and sub-addresses, businesses, planning and environmental data | Information Systems | Daily | Daily, |
| Govis | Transit Pass System | Transit Pass Sales | Customer information and purchase history | Finanace | Daily | Daily |
| Govis | CMS | Contract Management | Vendor contact information | City Manager | Daily | Daily |
| Govpartner | Request Partner | Customer Request Management | Customer name, address, request history and reports | City Manager | Daily | Daily |
| Granicus | Granicus | Live Streaming of City Council Meetings | Meeting agendas and videos | City Clerk | Daily | Daily |
| Laserfiche | Laserfiche | Document Management | Document repository | City Clerk | Daily | Daily |
| Microsoft Corporation | Microsoft Exchange | Enterprise Electronic Mail | Electronic mail | Information Systems | Daily | Daily |
| Municipal Software | City View Pre Built | Business Licensing, Code Enforcement, Permits and Inspections | Business licensing, permits, inspections,  and code enforcement tracking | Community Development | Daily | Daily |
| Sunguard Pentamation | Finance Plus, Community Plus | Finance, Cashiering | Account receivable/payable, payroll, purchasing, fixed assets, general ledger tracking, cash management, job/pay classification, personnel maintenance, and benefits administration | Finance | Daily | Daily |
| Synercard maker of Access ID | Diamond Ride | Diamond Ride Customer Identification | Name and address of program users | Finance | Daily | Daily |
| Vermont Systems | Rec Trac | Recreaction Activites Registration | Online registration, class management and participant payment history | Community Services | Daily | Daily |
| Vision Technology Solutions, LLC. | Vision Internet | Internet Website Hosting | Website content posting, calendar items, news, and documents | Public Information | Daily | Daily |